

WCR Advantage

What to Expect



Welcome to the WCR Advantage™ LVAD Remote Patient Monitoring and Supply Program. Remote patient monitoring extends your care beyond the clinic, helping support your health and reduce the risk of complications. This quick reference guide will help you get started with your new devices and training plan.

Our team is available Monday–Friday 8:30a–7p CST.



1 WCR team will contact you via phone to schedule training

2 You will be instructed to open devices during your training call

3 You will also learn how to use each device to transmit your results to your LVAD care team

Focused Training



What's in Your Box

- Welcome Folder
- Equipment Quick-Start Guides
- SmartMeter Scale
- SmartMeter Blood Pressure Monitor
- SmartMeter Thermometer
- Coag-Sense PT/INR Device & Starter Kit
- Bag of Test Strips and Lancet Supplies



Connect & Test

During the scheduled phone call the WCR Trainer will walk you through setting up each device and testing the functionality to ensure you are able to transmit your results. This call will take approximately 30 minutes. Please have all your devices in front of you and ready to open.



Portal & App Training

The WCR Trainer will also demonstrate how to use the patient portal and download the App so you can view data and communicate with your LVAD care team. You will need your mobile phone or tablet available to download the App.

Please note: Your LVAD dressing supplies will ship in a different box. For any questions about these supplies, please contact 888-287-9797 opt 1.

Need Help or Technical Assistance? Call 833.WCR.6364 (833-927-6364)