

LVAD Clinic and WCR Roles and Responsibilities

Partnering to Provide Quality Care for LVAD Patients through
WCR Advantage[™] Remote Patient Monitoring and Supply Program

Primary Functions	LVAD Clinic Role	WCR Advantage [™]
Clinical Monitoring	✓ Establish custom alert protocols, interpret and act on device data and trends including LVAD specific metrics and vital signs	✗
Patient Medical Management	✓ Make clinical treatment decisions and contact patients directly for medical guidance and interventions based on RPM data	✗
RPM Platform Provision	✗	✓ Provide and maintain RPM platform including patient dashboard interfaces
Patient Onboarding	✓ Educate on LVAD care, dressing changes and overall treatment plan	✓ Educate on RPM technology, related devices and transmission platform
Technical Support	✗	✓ Support patients with 24/7 call line, support LVAD Clinics by contacting WCR sales representative. Assist with issues related to the platform, connectivity, data transmission or device troubleshooting
Data Transmission Oversight	✓ Review transmitted data and integrate into existing patient care workflows	✓ Ensure timely data transmission and storage. Provide data access and alerts based on LVAD Clinic Protocols
Care Coordination	✓ Communicate with medical team members for multidisciplinary treatment planning as needed	✗
EHR Documentation	✓ Document all interactions within electronic health record (EHR) per facility policy and procedure	✗
Compliance	✓ Ensure compliance with CMS and facility guidelines for RPM use as applicable	✓ Ensure HIPAA-compliant secure data transmission and storage

LVAD Clinic Representative

Signature: _____

Title: _____

Date: _____

WCR Representative

Signature: _____

Title: _____

Date: _____

Need Device or Technical Assistance? Call 833.WCR.6364 (833-927-6364)
For LVAD Clinic Supplies or RPM Assistance, contact your WCR Sales Representative.